

# Repair your Safe-Away® & Trilift® equipment in Mackay

To provide you with better communications and local support Hedweld has continued to expand the Mackay branch's servicing capabilities for Safe-Away® access systems and Trilift® maintenance support product repairs.

For QLD Servicing send your equipment to Hedweld, 37 Enterprise St, Paget QLD 4740



*The  
best  
team for  
the job*



## Local support

Hedweld have inducted field service technicians based in Mackay, with fully equipped vehicles who can provide;

- ✓ onsite installations,
- ✓ preventative maintenance, and
- ✓ breakdown repairs

on all Safe-Away ladder & stairway access systems and all Trilift products.

## Need repair work done offsite?

To improve your turnaround times and reduce transport costs you can now transport all Safe-Away Access System and Trilift products to our Mackay branch for repair or remanufacture.

Our technicians are the **best team for the job** as they are trained, equipped and experienced.



Please update your address for QLD Servicing to:

**Hedweld Engineering**  
**37 Enterprise St, Paget QLD 4740**

Our Mackay branch has stock on hand for repairs which will mean quicker turnaround times for you.

*Contact the Mackay branch to make arrangements.*

## Onsite Audit Reports

If you are an existing Hedweld customer we can provide comprehensive Onsite Audit Reports on your equipment. Whether these are Safe-Away® and/or Trilift® products it is our aim to ensure your Hedweld equipment is in optimum working condition.

**When was your existing equipment last audited?**

## Your Team at Hedweld

Mackay branch Service & Repair	Spare Parts	Installation / Sales / Hire	Global Product Manager	Send Purchase Orders to
Paul Cowen 0407 925 189  Luke Stone 0428 400 552  Mackay branch 07 4998 5844	02 6574 0042  spareparts@hedweld.com.au	Peter Finch 02 6574 0000 0488 400 122	Garth Burns 0458 740 005 02 6574 0000	enquiries@hedweld.com.au fax 02 6574 0099
Hedweld, 37 Enterprise St, Paget QLD 4740				



## Safe-Away® Service Exchange

### Hedweld can also offer Service Exchange on Safe-Away® Power Packs

A Service Exchange Power Pack will allow you to keep your mobile fleet equipment operating and reduce downtime while our team does the testing, analysis, quote and repair work.

The benefits of Service Exchange are:

- quick turnaround times,
- decreased machine downtime,
- lower maintenance costs.

The Service Exchange offers like for like exchange. It is really that simple.